The consumer dispute I filed with the Attorney General's office:

Charlotte L'Juan Ford of Hope Field Construction accepted (took and cashed) $202,021 from me without doing the full scope of work she was hired to do and deliberately causing more damage to my house. She used cheap and second hand items that were never once approved. She took advantage of the fact that am disabled and many times did not have access to a vehicle back when I could drive. My disabilities worsened in October 2021 when a cardiologist took advantage of me and ended up blocking my RVOT and it took my until June 2022 to get the main problem removed. However, that caused severe nerve damage and I still currently deal with it and cannot actually do things on my own.

Everything in my house is wrong. The things that Charlotte purposefully did - made a leak in one of the back rooms, cut my gas pipes and never repaired them, never actually fixed any of my HVAC and put rats and mice into the HVAC (and the walls and ceiling), made chips and dents in walls, made the entrance to my bathroom too small for me (smaller than a standard doorway) so my transport chair doesn't fit through the door and not even a rollator fits through the door). The tub is not the one that I sent for her to buy, but an icky second hand tub from some guy's mother and that I once found online that said "DO NOT USE!!!!!" and is no longer manufacture by some company called Vita Bath. The sprayer doesn't work and the tub leaks. (I know want a walk-in/roll-in shower, but if the tub was decent, it would have been my fault - but this is not decent). The sink is not at all what I wanted and I constantly pinch myself with the faucet, so it's not even safe. The toilet and the sink are definitely second hand, too. None of the stuff Charlotte L'uan Ford/Hope Field Construct did is okay.

While my insurance forgot my second bathroom on their estimate, I went through Brasher law firm to get a settlement about that and about my contents (I paid Charlotte more because I thought I was paying her to get an ADA accessible house like she promised me and some extras like a dishwasher and a garbage disposal.

I came home to a mess (and it was extremely difficult to navigate as my nerves were worse than they are now and they are still very bad).

The kitchen is not repaired at all. The walls are completely dirty and she was painting over dirty surfaces. She tore out cabinets and left the space open to rats and mice and other wildlife. There's no oven, no sink, no dishwasher . . it is completely bare. I don't have a kitchen.

She only used vinyl laminate on top of dirty flooring if she replaced any flooring at all (lots of it is not replaced whatsoever and is dirty).

She tore out the laundry room, shelving,and lightning and never replaced any of that.

She didn't fix anything in my front room (living room and dining room) and used dirty old second hand doors with the wrong types of levers.

All of the electrical wiring in my house is wrong. You never know which switches are going to turn lights on or off.

Even though she cut my gas pipes, she had the gas on, and she didn't put any pipe where the gas goes out on the roof (I think she was trying to kill me - make sure my house exploded), but I got my gas turned off completely when I was told it was on and that when the gas pipes were inspected that they were deliberately cut by somebody, which would be Charlotte or her workers.

The second bathroom has nothing that works. The tub (which should have been a walk in shower) doesn't have any faucet,the toilet is gross and used and is not hooked up to be able to flush, and there is no sink at all. The water is not hooked up to work at all.

I had to buy window air and heat units to be able to exist in my house. I mainly just stay in my room because that is where the best one is. The other is in my front room, but it is too small to truly cool and heat that large space.

I cannot reach anything to change batteries or light bulbs for smoke detectors and lights. She put domes over the lights (not approved by me at all) and I can't change them as I need them open so I can use one of those tools to reach light bulbs and change them.

She changed a huge closet into a tiny closet which I did not approve.

Nothing in the backroom that I wanted as a sunroom is finished. It's concrete and bare walls (and this is the room where she created the leak).

She did not repair any of my fences when she even said she would and told me that the fences were so secure that Radar (my little service dog) would never get out.

She promised me all outlets with USB ports (said she bought a 10 pack) and there are only two of them with USB ports.

She used my heirloom piano as a workbench,completely disrespecting and mishandling the instrument.

She sabotaged one of the windows in my front room by somehow creating a rectangular hole in it. I looked like somebody had pushed a brick through it where the narrow and long side was pushed - it wasn't like it was thrown, but pushed so you could see that it was the shape of the brick.

The insides of my walls are definitely saturated with rat urine and the environment is not exactly healthy, but it being it is currently mostly blocked because of the exterminator and professional cleaner that were hired with donations, I can live in my house without too much concern. However, I know that whatever is going on inside the walls is not good for the house.

She kept dragging out the timeline and telling me that she was finding new problems (that I now know she was causing, but because of my disabilities and health problems, I was not able to go check on my house).

She caused me to use up all of my sister's death benefit, all of my savings, to take out three loans against my life insurance, use a car accident settlement, and have multiple donations in order to stay safely houses and pay for things she insisted that I needed. I didn't choose to stay in an expensive hotel, but for a long time,the Candlewood in Sulphur, Louisiana was the ONLY hotel in the Lake Charles and Sulphur area that had a vacancy. (Also, was ADA accessible, but also, the only vacancies).

She caused me to have to spend $80,434.72 on hotels stays just so I was safe. She caused me to spend $4343.03 on PODS storage and then charged me $300 for her to empty the PODS while stealing some of my property and putting some in a shed in my backyard (and why didn't she use this in the first place?)

I bought a small space heater (and had donations of space heaters) before getting the window units. I also had to buy metal trash cans while dealing with the rodent infestation (somebody got donations to hire an exterminator after there were multiple tries with bait boxes and poisons did not get rid of the rats).

I personally spent $1241.45 just on making my house livable.

There's so much wrong that I can't possibly list everything.

However, I can give you the amount I've paid: $288340.20

I should've had a completely new home and instead, I came home to the trashiest mess with no decent place to live. couldn't even afford a bed.

Of course I have proof:
https://drive.google.com/drive/folders/18y-B0siwcVe2G9c4bgTX8iB7RssCq7O5?usp=sharing

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People I've contacted: Multiple - Lake Charles Police, Calcasieu Parish Contractor Fraud Division, Acadiana Legal Aid, Lake Charles Legal Aid, BBB, Company itself, I forget where else as I've tried so many things